



RARA AVIS STORE S.L. - N.I.F: B84447531

Address: Mercado de la Cebada, stall 142 - Plaza de la Cebada, s/n - 28005 Madrid (Spain)

Madrid Trade Registry, Sheet M-387551, Volume 21757, Page 155

Email: pedidos@raraavisstore.com.

RIGHT OF REVOCATION AND RETURNS

Right of Revocation and Exceptions

You may cancel your order pursuant to the statutory right of revocation without specifying any reason. To exercise your right of withdrawal, please contact us directly:

- Email: pedidos@raraavisstore.com
- Phone: +34 91 523 99 18

Please note: The right of revocation does **not** apply to agreements

- For all sealed material on audio support (e.g. CD, LP or DVD) if they have already been unsealed.
- For the delivery of tickets for events of any kind with a specific date or period.
- For the delivery of products that cannot be returned for public health or hygiene reasons when the seal has been removed.
- For items made to specific requirements.

Revocation Policy

Standard revocation policy for exercising your right of revocation regarding goods purchase agreements.

Right of Revocation

You have the right to revoke this agreement without providing grounds within the time limit set. The revocation period is 14 days from the date on which you or an authorised by you third party, other than the carrier, has taken delivery of the goods.

In order to exercise your rights of revocation, you must contact us by the means mentioned above and inform us of your decision to revoke this agreement through an express declaration (e.g. email). For adherence to the revocation term it is sufficient that you send that notification prior to the expiry of the revocation time limit.

REVOCATION FORM: You can use the standard form (Spanish) which is included at the end of this document to revoke the agreement while it's not mandatory

Consequences of Revocation

If you revoke this agreement, we shall return all your payments including delivery costs (except for those additional costs which may arise if you choose a shipping method different from the standard, low-cost one we offer), and within 14 days from the date that we receive your express notification of revocation.

Refunds will be made using the same payment method as the original transaction, unless any alternative method is expressly agreed with you. We may refuse to make the refunds until you return the goods to us or provide us a proof that you already have done it whichever date is earlier. You will have to return the goods to us without undue delay and no later than within fourteen days of the date on which you informed us of your revocation of the agreement. The deadline is deemed to have been met if you dispatch the goods before the expiry of the 14 day established period.

The customer must bear the direct costs of returning the goods

Rara Avis Store S.L. will bear such costs, only and exclusively, in cases where the goods have been delivered in an erroneous or damaged form. Only you will be responsible for the diminished value of the goods resulting from handling other than what is necessary to establish the nature, characteristics and functioning of the goods. The customer may be required to return the product in perfect condition without limiting the use of the product (provided that it does not go beyond the mere verification of the good condition and functioning of the product). In case of defective product, Rara Avis Store S.L. will proceed, as appropriate, to repair, replacement, price reduction or termination of the contract, steps that will be free for the consumer and user. Obvious defects of goods must be communicated in writing immediately to Rara Avis Store S.L.



FORMULARIO DE DESISTIMIENTO

Modelo de formulario de desistimiento conforme al anexo del Real Decreto Legislativo 1/2007, de 16 de noviembre, por el que se aprueba el texto refundido de la Ley General para la Defensa de los Consumidores y Usuarios y otras leyes complementarias.

A la atención de RARA AVIS STORE S.L., con N.I.F: B84447531, con domicilio social en el Puesto 142 del Mercado de la Cebada, en la Plaza de la Cebada s/n, 28005 Madrid (España), inscrita en el Registro Mercantil de Madrid en el Tomo 21757, Folio 155, Hoja M-387551 y con correo electrónico de contacto: pedidos@raraavisstore.com.

Por la presente les comunico/comunicamos que desisto/desistimos del contrato de venta del/los siguiente/s producto/s _____ [identificar REFERENCIA DEL PEDIDO], cuyo pedido se realizó con fecha __/__/20__, y fue recibido con fecha __/__/20__

Nombre y apellidos del/los CLIENTE/S: _____

Domicilio del/los CLIENTE/S: _____

Fecha de la comunicación del desistimiento: __/__/20__

Para ejercer el derecho de desistimiento, el cliente deberá notificar su decisión de desistir del contrato a través de una declaración inequívoca de su voluntad mediante una comunicación en tal sentido remitida por correo electrónico o a través del área “MI CUENTA” del Sitio Web de Rara Avis Store S.L., identificándose con sus claves de acceso, seleccionando el pedido en el apartado “Historial de Pedidos”.

El cliente podrá utilizar el presente modelo de formulario de desistimiento, aunque su uso no es obligatorio.